

Wikimedia UK Community Leaders Survey - 2024/5

The Community Leaders Survey is sent out annually to lead volunteers and staff members at partner organisations. The survey is hosted on Qualtrics and designed in line with Wikimedia Foundation Guidelines for use of that platform.

The survey covers the period 1st Feb 2024 - 31st January 2025, in line with the Wikimedia UK reporting year. The survey was designed on Qualtrics and where in previous years we have sent the survey via email via Qualtrics, this year we sent an anonymous link to the survey via Mailchimp, with a reminder email sent a week before the survey ended due to a change in Qualtrics.

Please note that the respondents were categorised according to their roles as volunteers, staff members at partner organisations, and both. Same questions were asked to respondents with both volunteer and staff member roles. The aggregated results are given at the side of the relevant tables.

The survey was opened on Monday 3rd February and ran for 2 weeks until Monday 17th February at midday. There was an option for respondents to enter a Prize Draw for the opportunity to win £50 Waterstones' vouchers. Some text answers have been summarised or edited so as to remove identifying or possibly identifying information.

Required questions

1.2 - What is your role within the Wikimedia UK community?

#	Answer	%	Count
1	I am a volunteer for WMUK	54.55%	18
2	I am a member of staff at a partner organisation	33.33%	11
3	Both of the above	12.12%	4
	Total	100%	33

The survey was sent to 229 individuals (compared to 270 in 2024), representing a 14.41% response rate, compared to a response rate of 11.11% in 2024. This figure has increased from last year. Maybe the incentive of an opportunity to win a £50 Waterstones Gift Voucher (£30 in 2024) for all people participating was a reason.

It is unclear what the completion rate is of the survey as Qualtrics doesn't record that data, because the survey was sent out via an anonymous link.

The split between volunteers / staff members / both is slightly different from 2024 (60% / 30% / 10%). This year, more respondents defined their role as a member of staff at a partner organisation and both compared to last year and there was a slight decrease in the number of respondents who defined their role as a volunteer.

1.3 - Over the last 12 months, how often (on average) have you been involved in work relating to Wikimedia UK and its programmes? (please exclude time spent on general editing activity)

#	Answer	%	Count
1	Not at all	0%	0
2	Once or twice in the last 12 months	45.45%	15
3	Once every three months	21.21%	7
4	Once a month	12.12%	4
5	A few times a month	6.06%	2
6	Once a week or more	15.16%	5
	Total	100%	33

In comparison to last year, we see a further move toward occasional participation (66.57% engage with our work once every three months or less in 2025 compared to 46.66% in 2024). 0 respondents stated that they haven't volunteered in the last year (compared to 13.33% in 2024).

There is a slight decrease in the number of respondents who engage with our work at least once a month or more (33.33% engage with our work at least once a month or more in 2025 compared to 40% in 2024). At the same time there is an increase in the number of respondents who engage with our work once every three months or less, excluding those who haven't volunteered (66.57% compared to 46.66%), further increasing the polarisation between those who have volunteered more regularly and consistently between those who have volunteered occasionally.

Interestingly, there is an increase in the number of respondents who stated that they volunteer once a week or more (15.16% in 2025 compared to 0% in 2024).

1.4 - How likely are you to continue engaging / volunteering with Wikimedia UK?

#	Answer	%	Count
1	Extremely likely	69.70%	23
2	Somewhat likely	24.24%	8
3	Neutral	6.06%	2
4	Somewhat unlikely	0.00%	0
5	Extremely unlikely	0.00%	0
	Total	100%	33

93.94% of respondents said they would be likely to continue engaging or volunteering with Wikimedia UK. (A similar figure to 2024 where 93.32% said they would likely to continue engaging with Wikimedia UK). The remainder of respondents were neutral (6.06%)

There has been a decrease in the number of people who are somewhat unlikely to continue volunteering with WMUK (0% in 2025 compared to 6.66% in 2024).

1.5 - How likely would you recommend to another person that they work or volunteer with Wikimedia UK?

#	Answer	%	Count
1	Extremely likely	63.64%	21
2	Somewhat likely	24.24%	8
3	Neutral	12.12%	4
4	Somewhat unlikely	0%	0
5	Extremely unlikely	0%	0
	Total	100%	33

We see a broad likelihood that 87.88% of respondents would recommend WMUK as a place to volunteer. This figure has decreased slightly from 2024 which was 90%. The other 12.12% were neutral.

1.6 - Was any training you received relevant to your needs?

#	Answer	%	Count
1	Yes, definitely	42.42%	14
2	Yes, a little	18.19%	6
3	Neutral	12.12%	4
4	No, not really	3.03%	1
5	No, definitely not	0.00%	0
6	I did not receive training	24.24%	8
	Total	100%	33

Of those who did receive training (75.76%), 80% found it relevant to their needs (compared to 96% in 2024) with 16% feeling neutral and 4% feeling it wasn't really relevant to their needs. Although this figure is lower than last year, only one person from the sample said they didn't feel the training was relevant to their needs, the remainder felt neutral.

In 2024, we experimented with a CPD model of training, with a range of workshops being offered (based on a poll we conducted with trainers) to existing trainers rather than taking on a new cohort. We received positive feedback from the evaluation of the CPD training with 100% of attendees rating the sessions as 4 and above, so we are fairly confident this specific approach was useful to our community.

The one respondent who said that training wasn't relevant to their needs added that they would like Train the Trainer to be focused on new editors, which may be a possible explanation for the lower figure this year.

We will continue CPD training for existing volunteers in 2025/26, taking on board the training needs suggested, and monitoring closely to ensure that the communications are clear as to the content of the training, and what volunteers can expect to learn from the training, to ensure that it is relevant to their needs. As always we will continue to be led by suggestions from the community, as well as offering opportunities as they arise through our work.

The percentage of participants who did not receive any training stayed stable with 24.24% in 2025 compared to 23.33% in 2024.

1.7 - Has engagement / volunteering helped you to learn new skills?

#	Answer	%	Count
1	Yes, definitely	48.48%	16
2	Yes, a little	36.36%	12
3	Neutral	6.06%	2
4	No, not really	6.06%	2
5	No, definitely not	3.03%	1
	Total	100%	33

84.84% reported learning new skills as a result of engaging or volunteering. This figure is lower than last year where 93.33% reported learning new skills as a result of engaging or volunteering.

Optional questions

2.1 - Has your participation in Wikimedia UK activities, such as running wiki events, encouraged you to take part in other non-wiki activities (eg. community organising, campaigning, other kinds of volunteering, etc.)?

#	Answer	%	Count
1	Yes	51.52%	17
2	No	48.48%	16
	Total	100%	33

Just over half of respondents said participation in Wikimedia UK activities encouraged them to take part in other non-wiki activities (17 people).

2.2 - If you have an anecdote or story to share about the previous question, please feel free to do so below.

The majority of anecdotes we received were all about Wikimedia activities that spun off from the original volunteering.

One person commented how they have been invited to write a chapter in a book on Feminist Library practices, whilst another person shared how they have managed to secure grants for a charity and founded a new charity and commented they wouldn't have had the skills or confidence to do that before working with Wikimedia UK.

2.3 - Based on your own experience with Wikimedia UK, to what extent would you agree with the following statement: "I believe that Wikimedia UK volunteers and community leaders are treated fairly regardless of race, gender, sexual orientation or other differences."?

#	Answer	%	Count
1	Yes, definitely	65.63%	21
2	Yes, a little	6.25%	2
3	Neutral	18.75%	6
4	No, not really	9.38%	3

5	No, definitely not	0.00%	0
	Total	100%	32

32 responded to this question. 71.88% agreed to some degree, lower than 2024 (83.33%). 18.75% said they were neutral. 9.38% said not really.

2.4 - If you would like to expand your answer to the previous question, please do so below. (please note that we may use anonymous quotes from this question in our reporting, such as our Impact Report)

Comments received in this section indicated a range of attitudes and approaches around Equity, Diversity & Inclusion work. One person commented that the question was unclear as to whom Wikimedia UK community and volunteers were being treated by. Notably some respondents didn't feel qualified to respond as they were from a dominant demographic.

One person commented that Wikimedia is built on inclusivity and celebrates diversity, whilst another had applied techniques they had learnt from Wikimedia UK to their day job to make meetings accessible. Another person suggested we use the full set of protected characteristics when listing biases in 2.3. The clarity in wording on this question is something we will look into for next year.

One person commented that there is an anti Welsh / Cornish / Gaelic attitude whilst another held the opposing view that spending tends to favour Scotland and Wales over England. Wikimedia UK employs two Programme Managers, one with responsibility for Scotland, Wales, Northern Ireland and Volunteering across the UK, and another with responsibility for England and Major Projects. Programme Coordinators are in place for general work, and for Wales & Languages. Wikimedia UK regularly supports work with the Welsh and Scots Wikipedias, and also supports work with Scottish Gaelic and Cornish Wikipedias, although less frequently.

Wikimedia UK supports the Wikimedia Universal Code of Conduct: https://foundation.wikimedia.org/wiki/Policy:Universal_Code_of_Conduct and anticipates being able to participate in and cascade learning from training on the code and its enforcement guidelines as that project develops.

2.5 - What kind of training would you like us to provide in future?

Training requests community leaders suggested are;

- Wiki volunteer tools and features on Wikimedia Projects
- Training new editors to Wikipedia
- Editing on a mobile phone
- Mix 'n' match
- Wikidata
- OpenRefine for Wikidata

- Wikimedia Commons, Wikisource, Wikiquote, Wiktionary
- Specialised topics for advanced editors
- Refreshers
- Project management training for WiRs
- Closing the gap between volunteers focused on their personal editing and those who run community editing events.

Questions for volunteers

3.1 - Please indicate the activities in which you have been engaged over the last 12 months

#	Answer	%	Count	Aggregated count	Aggregated percentage
1	Trainer (Wikipedia)	29.17%	14	16	27.59%
2	Trainer (Wikidata)	2.08%	1	2	3.45%
3	Trainer (Other Wiki project)	8.33%	4	5	8.62%
4	Public speaking / advocacy	18.75%	9	10	17.24%
6	Event organiser or host	22.92%	11	13	22.41%
7	Communications (e.g. video, blogging)	6.25%	3	4	6.90%
9	Technical support	2.08%	1	1	1.72%
10	Governance / Trustee	10.42%	5	5	8.62%
11	Other (please specify)	0.00%	0	2	3.45%
	Total	100%	48	58	100%

As explained in the introduction, some of the respondents define their roles both as a volunteer for WMUK and a member of staff at a partner organisation. Therefore, their responses are aggregated for relevant questions.

The top three volunteer activities are training, event organisation and public speaking / advocacy. We had a significant increase in the number of volunteers supporting Governance / Trusteeship activities this year than last year (0% in 2024).

Other included "Giving advice to organisations wanting to work with Wikimedia UK" and "Partnership Project Development."

3.2 - Do you feel that the volunteering work you do for Wikimedia UK is important?

#	Answer	%	Count	Aggregated count	Aggregated percentage
1	Yes, definitely	55.56%%	10	14	63.64%
2	Yes, a little	38.89%	7	7	31.82%
3	Neutral	5.56%	1	1	4.55%
4	Not really	0.00%	0	0	0.00%
5	Definitely not	0.00%	0	0	0.00%
	Total	100%	18	22	100%

On an aggregate level, 95.46% of volunteers felt that the work they do is important, which has increased from the previous year where it was 85.71%. The remainder (4.55%) felt neutral about the importance of their volunteering for Wikimedia UK.

3.3 - Do you enjoy volunteering for Wikimedia UK?

#	Answer	%	Count	Aggregated count	Aggregated percentage
1	Yes, definitely	77.78%	14	18	81.82%
2	Yes, a little	16.67%	3	3	13.64%
3	Neutral	5.56%	1	1	4.55%
4	Not really	0.00%	0	0	0.00%
5	Definitely not	0.00%	0	0	0.00%
	Total	100%	18	22	100%

At the aggregated level, 95.46% of volunteers enjoy the work they do, which has increased from the previous year where 90.48% of volunteers enjoyed volunteering for WMUK. The remaining responded that they felt neutral. No one responded that they didn't enjoy volunteering for Wikimedia UK

3.4 - Do you feel that Wikimedia UK appreciates the volunteering work you do?

#	Answer	%	Count	Aggregated count	Aggregated percentage
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1	Yes, definitely	50.00%	9	13	59.09%
2	Yes, a little	44.44%	8	8	36.36%
3	Neutral	5.56%	1	1	4.55%
4	Not really	0.00%	0	0	0.00%
5	Definitely not	0.00%	0	0	0.00%
	Total	100%	18	22	100%

At the aggregated level, 95.45% of our volunteers reported feeling appreciated for the work that they do. This figure is higher than last year (90.47%).

3.5 - Do you feel supported by the staff of Wikimedia UK?

#	Answer	%	Count	Aggregated count	Aggregated percentage
1	Yes, definitely	66.67%	12	16	72.73%
2	Yes, a little	27.77%	5	5	22.72%
3	Neutral	5.56%	1	1	4.55%
4	Not really	0.00%	0	0	0.00%
5	Definitely not	0.00%	0	0	0.00%
	Total	100%	18	22	100%

At the aggregated level, 95.45% of volunteers feel supported by Wikimedia UK staff. With the remaining respondents feeling neutral. This has increased from 2024, where 90.48% felt supported by Wikimedia UK.

3.6 - Has volunteering increased your confidence?

#	Answer	%	Count	Aggregated count	Aggregated percentage
1	Yes, a lot	27.77%	5	7	31.82%
2	Yes, a little	38.90%	7	8	36.36%
3	Neutral	27.77%	5	6	27.27%

4	No	5.56%	1	1	4.55%
	Total	100%	18	22	100%

At the aggregated level, 68.18% of volunteers feel that volunteering increases their confidence by some degree. 27.27% felt neutral and 4.55% felt that volunteering does not increase their confidence. This figure is slightly lower than the previous year (76.19% in 2024).

3.7 - What do you like most about volunteering with Wikimedia UK?

The themes emerging for this question are building connections and being part of a Community of like minded people, as well as learning new things and seeing the impact of their volunteering.

One person commented that they enjoy contributing to the Welsh Language presence on the internet and another person commented that they enjoyed enthusing new editors to become engaged. One person commented they like learning about different projects and another person commented that they wish they had more time to edit.

3.8 - Is there anything we could change to improve your experience?

There was a request for some support for Community Meet-ups such as coffee for participants. Wikimedia UK has [project grants](#) available for volunteers to apply to use for volunteering activities, including Meet-ups. The availability of [project grants](#) for volunteers may still not be reaching sufficient community members, despite a significant increase in applications to the fund in the 2024/5 period. Wikimedia UK should therefore continue to emphasise project grants.

Questions for staff members

4.1 - Please indicate the activities in which you have been engaged over the last 12 months

#	Answer	%	Count	Aggregated count	Aggregated percentage
1	I am a member of staff at an organisation that partners / works with Wikimedia UK		6	7	46.67%
2	I manage / support people who work on Wikimedia projects		0	2	13.33%
3	Course leader / support		0	0	0.00%
4	Student or intern		0	0	0.00%

5	Trainer (any Wikimedia project)		0	0	0.00%
6	Event organiser or host		2	2	13.33%
7	Event support		0	0	0.00%
8	Wikimedian in Residence / support		2	3	20.00%
9	Volunteer coordination		0	0	0.00%
10	Other (please specify)		1	1	6.67%
	Total	100%	11	15	100%

At the aggregated level, the top staff member activities are; member of staff at an organisation that partners with Wikimedia UK, Wikimedian in Residence, managing people who work on Wikimedia projects and event organiser / host. The “other” was arranging training for their group.

4.2 - When working with Wikimedia UK, how would you rate the quality of support you’ve had from us?

#	Answer	%	Count	Aggregated count	Aggregated percentage
1	Very good	45.46%	5	9	60.00%
2	Good	36.36%	4	4	26.67%
3	Neutral	18.18%	2	2	13.33%
4	Poor	0.00%	0	0	0.00%
5	Very por	0.00%	0	0	0.00%
	Total	100%	11	15	100%

At the aggregated level, 86.67% of staff at partner organisations feel supported by the staff at Wikimedia UK and would rate the support received as good and / or very good. This is lower than the figure last year (100%). The remaining respondents felt neutral about the support received.

4.3 - Is there anything that Wikimedia UK could do to improve your experience?

Comments in this section referred to being mindful of overly focusing on activities in London / South England and GLAM organisations. The same person went on to say focused attention on

other strands of work in other languages and other countries and encouraging takeup in areas that are not equally as immediately understood as GLAM work in England would be welcome and provide a diversity & plurality of partnerships.

In the 2024/5 period, 56% of all in-person events supported and tracked by WMUK occurred outside of London, in a decrease from previous years. WMUK remain committed both to supporting and actively pursuing work across the country, sectors, and the spread of Wikimedia projects.

Another person commented that Wikimedia UK could communicate the role to its stakeholders and audience. Although it isn't clear as to whether they mean Wikimedia UK's role, or the role of Staff at partner organisations, as it was a Wikimedian in Residence who answered it is fair to assume they mean the role of Wikimedians in Residence.

Demographic

A separate and optional survey on demographic is linked out from the end of the Community Leaders survey. All questions were optional. 48.48% of respondents went on to complete the demographic survey, which is a slight decrease from last year.

2 - Do you have any comments you would like to make anonymously about your experiences as a volunteer for or partner of Wikimedia UK?

Nobody responded to this question.

3 - Which of the following best describes your gender?

#	Answer	%	Count
1	Woman	37.50%	6
2	Non-binary	0.00%	0
3	Man	56.25%	9
4	Prefer not to say	0.00%	0
5	In another way	6.25%	1
	Total	100%	16

4 - Which of the following best describes your sexual orientation?

#	Answer	%	Count
1	Heterosexual / Straight	68.75%	11
2	Bi / Bisexual	12.50%	2
3	Gay / Lesbian	0.00%	0
4	Prefer not to say	12.50%	2
5	In another way	6.25%	1
	Total	100%	16

5 - Do you consider yourself to be a trans person? (Where trans is understood to be an umbrella term to describe a person whose gender is not the same as the sex they were assigned at birth)

#	Answer	%	Count
1	Yes	0.00%	0
2	No	100.00%	15
3	Prefer not to say	0.00%	1
	Total	100%	15

6 - How old are you?

#	Answer	%	Count
1	13 or younger	0.00%	0
2	14–17	0.00%	0
3	18–24	6.25%	1
4	25–34	6.25%	1
5	35–44	40%	6
6	45–54	26.67%	4
7	55-64	12.50%	2
8	65–74	6.25%	1
9	75 or older	0.00%	0
11	Prefer not to say	0.00%	0
	Total	100%	15

7 - What is the highest level of education you have completed?

#	Answer	%	Count
1	Entry level qualifications or equivalent (e.g, an ESOL certificate)	0%	0
2	GCSE, A-level, HNC or equivalent	0%	2
3	Level 5 NVQ, Certificate of higher education or equivalent	6.67%	1
4	Foundation or bachelor's degree or equivalent	26.67%	4
5	Master's degree or equivalent	46.67%	7
6	Doctoral degree	6.67%	1
7	Prefer not to say	0%	0
8	Other (please specify)	0%	0
	Total	100%	15

8 - What is your ethnic group or background?

#	Answer	%	Count
1	White - British, English, Northern Irish, Scottish, Welsh	53.33%	8
2	White - Irish	6.67%	1
3	White - Gypsy or Irish Traveller	0%	0
4	Any other White background	20%	3
5	Asian / Asian British - Indian	0%	0
6	Asian / Asian British - Pakistani	0%	0

7	Asian / Asian British - Bangladeshi	0%	0
8	Asian / Asian British - Chinese	6.67%	1
9	Any other Asian background	0%	0
10	Black / Black British - African	0%	0
11	Black / Black British - Caribbean	6.67%	1
12	Any other Black background	0%	0
13	Mixed - White and Black Caribbean	0%	0
14	Mixed - White and Black African	0%	0
15	Mixed - White and Asian	0%	0
16	Any other Mixed background	0%	0
17	Any other ethnic group - Welsh	6.67%	1
18	Any other ethnic group - Please specify	0%	0
	Total	100%	15

13% of respondents come from a Black or Asian background, which has increased from last year (0%). 80% of respondents are from a White background, which is slightly lower than last year (83.33%) with the remaining respondents stating they are from Any other ethnic group (Welsh).

9 - Do you have a development disorder or a physical or mental health condition or illness lasting or expected to last 12 months or more?

#	Answer	%	Count
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1	Yes	33.33%	5
2	No	60.00%	9
3	Don't know	0.00%	0
4	Prefer not to say	6.67%	1
	Total	100%	15

10 - Does your disorder, condition or illness reduce your ability to carry out day-to-day activities without treatment or medication?

#	Answer	%	Count
1	Yes, a lot	20%	1
2	Yes, a little	40%	2
3	Not at all	40%	2
	Total	100%	5

11 - Are you Neurodivergent?

#	Answer	%	Count
1	Yes	6.67%	1
2	No	66.67%	10
3	Don't know	20%	3
4	Prefer not to say	6.67%	1
	Total	100%	15

The sample size is fairly small and we are assuming that it is representative of the Wikimedia UK community. In the demographic survey, we see that a high proportion of those who responded are men (56.25%), with no representation from non-binary people, or trans individuals.

68.75% of respondents are straight/heterosexual with 12.50% identifying as bisexual. There is no representation from people identifying as gay/lesbian. 12.50% preferred not to say and 6.25% identified "In another way."

The majority of volunteers, 67%, are between 35-54, which is a younger demographic compared to last year.

13% of respondents come from a Black or Asian background, which has increased from last year (0%). 80% of respondents are from a White background, which is slightly lower than last year (83.33%) with the remaining respondents stating they are from another ethnic group (Welsh).

94.11% of respondents have a degree or a higher qualification. Given the small sample size, and that the respondent group includes a number of those working in universities and cultural institutions, we would likely expect to see a high proportion of individuals who have been university educated.

33.33% of respondents have a physical or mental health condition lasting or expected to last 12 months or more, which is lower than last year. Of those 60% stated that their physical or mental health condition reduces their ability to carry out their day-to-day activities to some extent.

This year we asked people if they are neurodivergent. The majority (60%) said they weren't, however 20% of respondents were not sure and 6.67% responded that they were neurodivergent.

Wikimedia UK needs to continue to ensure that accessibility for people who have a physical or mental health condition or are neurodivergent is part of the support we offer to volunteers and members of staff at partner organisations from the beginning of their engagement and maybe this is something we could ask staff / volunteers explicitly.

Appendix

Text answers from questions are appended below. Some of the text responses have been further anonymised to remove any identifying detail.

2 Do you have any comments you would like to make anonymously about your experiences as a volunteer for or partner of Wikimedia UK?

- There weren't any responses to this question

2.2 Has your participation in Wikimedia UK activities, such as running wiki events, encouraged you to take part in other non-wiki activities (eg. Community organising, campaigning, other kinds of volunteering, etc.)? If you have an anecdote or story to share about the previous question, please feel free to do so below.

- I volunteer for X (name omitted) as well and find the two volunteer roles complement each other so well - tech and people!
- As a result of my project (name omitted) I've been invited to write a book chapter on feminist library practices
- As a fundraising officer for xx charity (name omitted) I've secured grants and founded a new charity. I don't think I would have had the skills or confidence to do this before working with WMUK
- I have now started volunteering in political campaigns that I support

2.4 Based on your own experience with Wikimedia UK, to what extent would you agree with the following statement: "I believe that Wikimedia UK volunteers and community leaders are treated fairly regardless of race, gender, sexual orientation or other differences."? If you would like to expand your answer to the previous question, please do so below. (please note that we may use anonymous quotes from this question in our reporting, such as our Impact Report)

- Spending tends to favour Scotland and Wales over England if we measure it per million inhabitants. In trying to rebalance the community to a more gender neutral one, WMUK like the WMF is biased towards women.
- There is a strong anti Welsh / Cornish /Gaelic attitude in Wiki UK, which makes it more Wiki England than Wiki UK
- I have applied in my day job some of the techniques for making meetings accessible that I learned from Wikimedia.
- Instead of "or other differences " in the question above, I suggest you use the full set of protected characteristics, and then add some extra if you wish.
- Wikimedia is built on inclusivity and celebrating diversity.
- I think the organisation has the best intentions but socially we are up against a lot
- Unclear - treated by whom?

2.5 What kind of training would you like us to provide in future?

- Webinars and online workshops
- How to edit on a mobile phone!
- Being informed of some of the more useful Wiki volunteer tools from time to time might be useful. Also training in how to coach new editors to Wikipedia would also be great.
- Coding, mix n match, loading data onto Wikidata
- More about running Wiki editathons - train the trainers !
- It sometimes feels like there's a divide between this volunteering community and more "traditional" volunteers who are more focused on their own edits than community events. I'm not sure what training you could do to bridge that divide but I feel it needs addressing.
- OpenRefine for Wikidata and Wikimedia Commons, engaging with other projects, new tools and features on Wikimedia projects
- Maybe on more specialised topics for advanced editors (besides keeping the more general sessions)
- More help with co-projects such as Wikisource, Wikiquote, Wiktionary etc to make them central to the project rather than "Weird Sisters"
- Quick refreshers. (You might have this already in place, but thought i'd mention it)

Questions for Volunteers

3.7 What do you like most about volunteering with Wikimedia UK?

- Learning and seeing results
- Knowing it has a lasting impact; learning new things
- The sense of community and community growth

- Community
- The people
- Making connections with like minded people.
- Expanding my personal interest in Wikipedia to (hopefully) enthuse other people to become engaged
- Contributing to the Welsh language presence on the internet
- Met some interesting people

3.8 Is there anything we could change to improve your experience?

- Perhaps some minor support for community meetups such as a table banner or budget for a free coffee for attendees.
- Being more tolerant and more helpful to the non English UK languages
- We need to deemphasise the idea of a Wikipedian in residence as a short term paid position and open it up to more long term volunteer roles. WMUK would have a natural role in training potential residents in the issues that come up in such roles, and in making introductions between institutions and potential volunteers.

Questions for Staff

4.1 - Please indicate the activities in which you have been engaged over the last 12 months

- The question only allows one answer, other included arranging training for their group

4.3 Is there anything that Wikimedia UK could do to improve your experience?

- Being mindful of avoiding too much of a London/South England-focus and similarly not focusing overly on GLAM organisations when Wikimedia work is much more than English Wikipedia in England and much more than GLAM work also. Focused attention on other strands of work in other languages and other countries and encouraging takeup in areas that are not equally as immediately understood as GLAM work in England would be welcome and provide a diversity & plurality of partnerships.
- Maybe communicating the role to its stakeholders and audience.

Questions for Staff and Volunteers

5.1 Please indicate the activities in which you have been engaged over the last 12 months

- The question only allows one answer, other included "Giving advice to organisations wanting to work with Wikimedia" and "Partnership Project Development."

5.7 What do you like most about volunteering with Wikimedia UK?

- The range of people I meet and the projects it opens me up to...I just wish I had more time to actually edit!
- Open knowledge is cool + each of us is learning from the others

5.8 Is there anything we could change to improve your experience as a volunteer?

- There were no responses to this question

This document is prepared by Rupal Karia (Outreach and Community Coordinator) with help and assistance from other members of the Wikimedia UK staff team.